

Hamilton. A city of progress.

At the **City of Hamilton**, our vision is “to be the best place in Canada to raise a child, promote innovation, engage citizens and provide diverse economic opportunities”. With our rich history, culturally strong and diverse communities, blend of urban and rural attractions, and ideal location in the heart of the Golden Horseshoe, Hamilton is a vibrant community of neighbours. We are also a leading employer, with many opportunities to grow and excel. We invite you to share in our vision as head of the Building Services Division in the Planning and Economic Development Department.

Director, Building Services

A results-oriented professional with a proven track record for long-term visioning and big-picture thinking, and a demonstrated ability to articulate a vision and to lead and inspire others, will be interested in this challenging mandate. Reporting to the General Manager, Planning and Economic Development, you will provide strategic leadership and management for a workforce engaged in delivering Building Permit and Inspection services to the public. Experienced in the design and delivery of customer-focused programs and services, and known for setting above-average standards and leading by example, you will instil a customer service focus in the Division and recommend broad policies and long-range strategies to meet mandated goals and objectives. You will use a ‘best practices’ approach in developing and delivering quality services in a timely, cost-effective manner, evaluate divisional service, financial, administrative and staff performance against internal and external benchmarks, and design and implement strategies to improve effectiveness and efficiency. Your progressive, relevant experience in a senior capacity is supported by a high level of education or training in Building Technology, ideally as a Professional Engineer or Architect. Also important for success are your highly effective team-building and organizational skills in a predominantly unionized environment. An exceptional communicator and facilitator, you are adept at managing a large multidisciplinary staff in a results-oriented environment, liaising with elected officials, government representatives, business, management, peers, staff and the public, negotiating complex agreements and building consensus.

If you are interested in working alongside a dedicated team that’s contributing to the well-being of Hamilton’s residents and business, please visit www.hamilton.ca/careers for position details and to **apply online**. Alternatively, you may send your resume, by **February 29, 2012**, quoting **competition number 7926**, to: **Staffing/Workforce Planning Specialist, Human Resources, c/o City Hall, 71 Main Street West, Hamilton, ON L8P 4Y5. Fax: 905-546-2650. In person: Standard Life Building, 120 King Street West, 9th Floor, Hamilton.**

The City of Hamilton, an equal opportunity employer, values the diversity of our workforce and the knowledge of our people. We thank all who have applied; however, only those under consideration will be contacted.

www.hamilton.ca